

Reason for the Community Membership BOD Communication Process:
The BOD is a volunteer position and as a process improvement to streamline the communication process for community members and the BOD. This process will also have BOD members relieved of superfluous e-mails allowing them to work on their District Specific items.

Community Membership BOD Communication Process

Each Community Member's first point of contact is with your District Representative. Please look on the HPP website at HPPOA.net.

Under "Executive Information":

- look under "Districts" to validate which District you live in.
- look under "Board of Directors" to find your current District Representative's name and email address.

After your email is received your District Representative will:

- answer your question and/or address your concern if he/she can.
- let you know that this item is the responsibility of the HPP Office Staff.
- let you know that this item is the responsibility of the HPP General Manager.

On the HPP website is the phone number and email address for the office if you prefer calling/emailing rather than stopping by the office.

If your District Representative does not have the answer to your question or cannot address your concern themselves then he/she will add this topic to the next BOD meeting for further input and discussion and then will reply back to you with the BOD's response.

You are invited to the next BOD meeting (see HPP website for date/time) where you can observe your District Representative bring up your topic to the Board for discussion. Feel free to add your name to the 3 minute "Owner Input" list on the entrance table if you would like to address your District Representative or BOD with any further questions.