

Mail Park Update

November 19, 2025

I have a meeting set up for tomorrow with the Postmaster of Keaau. The master locks for 4th & Kaloli arrived yesterday and today they were installed into the remaining parcel lockers. They will then install the additional 11 parcel lockers tomorrow, Nov 20th. The locks for 6th & Maku'u have been ordered and due to arrive any time.

We found a lot had not been assigned a box at 4th & Kaloli so we did a check of each lot to be sure that everyone had a box assigned and found 15 additional lots that were missed, mostly vacant lots. This is being remedied by adding 2 additional CBU's that will have 8 boxes each to accommodate those missed. The 2 additional CBUs will be installed Nov 20th.

With so many missing mailboxes at 4th & Kaloli, I decided we better check 6th & Maku'u. Sadly, I found 39 lots were missing boxes. The list of missing addresses was given to USPS and they are getting them added to the system. There were also 102 lots that had been vacant when USPS pulled the lists from the county that now have addresses, so those are also being updated in their system. Because no keys have been issued yet for 6th, USPS will be resequencing the entire mail park prior to its opening. It is vital for the addresses to be in order to give the carrier the ability to deliver efficiently. There will also need to be 5 additional CBUs with 8 boxes each installed in addition to the 20 parcel lockers once the master locks arrive. That being said, it will most likely be 2026 before the 6th & Maku'u mail park will open.

The Postmaster is checking on the service contract for 6th & Maku'u to see if it was submitted yet or not. If not, she will prepare it and submit it to the contract department to go out for bid.

Once the master locks are received for 14th & Kaloli mail park, she will schedule the installation of those CBU's. This mail park is the largest of the 4 and will most likely take at least a month to complete installation.

Be on the lookout for banners on the roads letting you know when keys will be available for these locations. Key distribution hours and locations will be posted on the website and Facebook Page to get the word out as well.

The mail park at 16th & Maku'u will be done last. We have learned that opening one mail park at a time is best for everyone. We will keep you posted as each mail park gets closer to opening.

After all 4 mail parks are open, the post office will complete the project by removing the CBU's from the main roads and assign boxes to those on Pohaku Circle at the boxes located on the other side of the highway.

Thanks to everyone for all your patience and understanding as we work through the largest project USPS Hawaii has ever done.