

General Manager's Report

October 21, 2026

For the Month of Sep 2026

The annual Property Tax Credit for Private Road Maintenance Fees was submitted and the county confirmed they have received it. The county will NOT review this report until January 2027. HPPOA will receive a report listing those properties which receive the credit in July 2027. Our office does not have any additional information regarding this tax credit. Please refer any questions to the County Real Property Tax Division.

The October Membership Meeting postcard mailing was completed. The meeting agenda will be posted on our website on Friday October 16.

We began the process of converting to QuickBooks Online and changing credit card processors. This is not completed yet. I will keep you updated and let you know when we make the switch. As part of this process, we changed our internet service provider from Spectrum cable to Hawaii Telcom fiber optic. We have also signed up for QuickBooks online and are working with Intuit to get our data migrated.

The office renovation is proceeding on schedule. Windows have been received and are being installed the week of 10/12 through 10/16. The men's room is currently being worked on and hopefully will be completed by 10/16. The hot water heater has been installed in the ladies room, and the remaining work will begin once the men's is completed. The Air conditioning is being installed 10/19 and 10/20. We were awarded an Empower Grant from Hawaii Electric in the amount of \$6549, based on the quote of \$13500. We have scheduled the office closure to paint and install the flooring to begin DECEMBER 11, and re-opening on DECEMBER 21, for a total of 6 business days. I will make arrangements for very LIMITED office functions for those days, including dust complaints, road maintenance requests, and receiving payments. The road crew will be operational during the closure.

I am still working with the plumber to confirm the dates for the plumbing repair at the activity center and should have final dates by the end of this week and I will update you once everything is confirmed.

The audit firm completed their onsite work, and we are now waiting for the final report. It should be completed mid-November.